

# Positive Mental Health Policy Sheffield Girls' High School

## Policy Statement

*Mental health is a state of well-being in which every individual realises his or her own potential, can cope with the normal stresses of life, can work productively and fruitfully, and is able to make a contribution to her or his community. (World Health Organization)*

At our school, we aim to promote positive mental health for every member of our staff and pupil body. We pursue this aim using both whole school approaches and specialised, targeted approaches aimed at vulnerable pupils.

In addition to promoting positive mental health, we aim to recognise and respond to mental ill health. In an average classroom, three children will be suffering from a diagnosable mental health issue<sup>1</sup>. By developing and implementing practical, relevant and effective mental health policies and procedures we can promote a safe and stable environment for pupils affected both directly and indirectly by mental ill health.

## Scope

This policy describes the school's approach to promoting positive mental health and wellbeing. It also outlines our procedures for responding to mental health issues. The policy is intended as guidance for all staff including support staff, volunteers and SGB members.

This policy should be read in conjunction with the GDST pupil health guidance in cases where a pupil's mental health overlaps with or is linked to a medical issue, and the school's SEND policy where a pupil has an identified special educational need.

## Aims of Policy

- To promote positive mental health in all staff and pupils
- To increase understanding and awareness of common mental health issues
- To alert staff to early warning signs of mental ill health
- To provide support to staff
- To provide support to pupils and their parents or carers

## Lead Members of Staff

Whilst all staff have a responsibility to promote the mental health of pupils, staff with a specific, relevant remit include:

- Mrs A Reed - Assistant Head Pastoral & Designated Safeguarding Lead
- Mrs N Gunson - Head and Deputy Safeguarding Lead

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<sup>1</sup> NHS Digital (2018) 'Mental Health of Children and Young People in England, 2017'

- Mrs H Greaves School Nurse
- Mrs J Day School counsellor
- Mrs S Farrow Head of PSHE & Wellbeing
- Mrs S White Deputy Head, Deputy Safeguarding Lead & INSET Coordinator
- Mrs J Morley - Pastoral Support
- Mrs H Agar Head of Year 7
- Mrs L Downes Head of Year 8
- Miss R Crowther Head of Year 9
- Mrs K Taylor Head of Year 10
- Mrs E Strong Head of Y11
- Ms K Salmon Assistant Head of Y11
- Dr J McGregor Head of Sixth Form
- Mr C Spick Director of Sixth Form
- Mrs H Willatt Phase Leader Infant School
- Mrs P Parsons Phase Leader Junior School
- Miss E Green Head of Junior School & Deputy Safeguarding Lead
- Miss R Leslie Deputy Head of EYFS, Infant & Junior School & Deputy Safeguarding Lead

### Promoting Positive Mental Health

The skills, knowledge and understanding needed by our pupils to keep themselves and others physically and mentally healthy and safe are included as part of our developmental PSHE curriculum. The specific content of lessons will be determined by the needs of the cohort, but there will always be an emphasis on enabling pupils to develop the skills, knowledge, understanding, language and confidence to seek help, as needed, for themselves or others. We follow the [PSHE Association Guidance](#)<sup>2</sup> to ensure that we teach mental health and emotional wellbeing issues in a safe and sensitive manner which helps rather than harms.

Alongside the PSHE curriculum, a number of additional initiatives aim to promote pupil wellbeing:

- The Infant & Junior school follows the Positive Schools Programme. This gives pupils knowledge and understanding about how the brain processes emotion, and why we think, feel and behave as we do. This is combined with a set of tools and techniques that can help to 'rewire the brain' and improve psychological wellbeing. Pupils become more emotionally literate and confident that they can positively influence their own mood-state.
- Pupil Wellbeing Surveys. We monitor mood and wellbeing on a regular basis and reach out to those who score low offering support as necessary.
- Mindfulness during Form Time and other activities that promote good mental health
- Space for YOU Club, a wellbeing club for reflection

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<sup>2</sup> <https://pshe-association.org.uk/guidance/ks1-4/mental-health-guidance>

- Peer Mentoring - older mentors work alongside younger students to promote positive wellbeing through giving time to help support the school community.
- The Resilience Hub which runs each lunchtime. Students can access this hub to access support from the pastoral team and the Y12 Peer Mentors to help build resilience.

## Responding to Mental Health Issues

Mental ill health is a part of life in just the same way as physical ill health, it's OK to talk about it and it's OK to ask for help. All staff at the school have a role to play in pastoral care: pupils should feel that there is a range of staff they could talk to at any time if they have issues or concerns.

There are also a number of more formal sources of support in school that pupils can access:

- Tutors, Heads of Year, the School Nurse and the Assistant Head Pastoral have formal responsibility for the pupils in their care, and can provide advice and support
- Counselling is available to pupils of all ages. Pupils in Year 7 and above can self-refer. Further details on the school's counselling arrangements can be found on The Pastoral and Wellbeing pages where students can find lots of help. Link for parents and pupils can be found here <https://she.fireflycloud.net/welcome-to-pastoral-and-wellbeing/additional-support->
- Worry box and comments box

## Warning Signs

Staff should be alert to signs and indications that a pupil might be experiencing mental health or emotional wellbeing issues. These warning signs should always be taken seriously and staff observing any of these warning signs should communicate their concerns with the safeguarding team in the first instance.

Peers are often aware of difficulties their friends may be experiencing at an earlier stage than staff. Pupils should be encouraged to talk to a teacher as soon as possible if they have concerns. Whilst they may be worried about passing on information of this nature, they should be reassured that this will be the most effective way they can help their friend.

Possible warning signs include:

- Physical signs of harm that are repeated or appear non-accidental
- Changes in eating or sleeping habits
- Increased isolation from friends or family, becoming socially withdrawn
- Changes in activity and mood
- Lowering of academic achievement
- Talking or joking about self-harm or suicide
- Abusing drugs or alcohol

- Expressing feelings of failure, uselessness or loss of hope
- Changes in clothing – e.g. long sleeves in warm weather
- Secretive behaviour
- Skipping PE or getting changed secretly
- Lateness to or absence from school
- Repeated physical pain or nausea with no evident cause
- An increase in lateness or absenteeism

Further information and sources of support for common mental health conditions can be found in Appendix A.

Any member of staff who is concerned for any reason about the mental health or wellbeing of a pupil should speak to a member of the safeguarding team in the first instance. If there is a fear that the pupil is in danger of immediate harm then the normal child protection procedures should be followed with an immediate referral to the DSL, and all staff should be aware that mental health problems can be an indicator that a child has suffered or is at risk of suffering abuse, neglect or exploitation. If the pupil presents a medical emergency then the normal procedures for medical emergencies should be followed, including alerting the School Nurse and contacting the emergency services if necessary.

### Managing disclosures

A pupil may choose to disclose concerns about themselves or a friend to any member of staff so all staff need to know how to respond appropriately to a disclosure.

If a pupil chooses to disclose concerns about their own mental health or that of a friend to a member of staff, the member of staff's response should always be calm, supportive and non-judgemental.

Staff should listen rather than advise and our first thoughts should be of the pupil's emotional and physical safety rather than of exploring 'Why?'

All disclosures should be recorded. This record should include:

- Date
- The name of the member of staff to whom the disclosure was made
- Main points from the conversation
- Agreed next steps

This information should be shared with the DSL who will and offer support and advice about next steps.

Where a referral to CAMHS is appropriate, this will be led and managed by the safeguarding team and the child's GP.

### Confidentiality

We should be honest with regard to the issue of confidentiality. If it is necessary for us to pass our concerns about a pupil on, then we should discuss with the pupil:

- Who we are going to talk to
- What we are going to tell them
- Why we need to tell them

We should never share information about a pupil without first telling them. Ideally we would receive their consent, though in situations where a pupil may be suffering or at risk of suffering significant harm, information must always be shared with the DSL.

Parents should normally be informed (although the decision to inform parents is a sensitive one to be discussed with the DSL in advance). Pupils may choose to tell their parents themselves, and if this is the case, the pupil should be given 24 hours to share the information before the school contacts parents. We should always give pupils the option of us informing parents for them or with them.

If a child gives us reason to believe that there may be underlying child protection issues, parents should not be informed, but Sheffield Safeguarding Hub must be informed immediately.

### Individual Care Plans

It is helpful to draw up an individual care plan for pupils causing concern or who receive a diagnosis pertaining to their mental health. This should be drawn up involving the pupil, the parents and relevant health professionals. This can include:

- Details of a pupil's condition
- Special requirements and precautions
- Medication and any side effects
- What to do and who to contact in an emergency
- The role the school can play

### Signposting

We will ensure that staff, pupils and parents are aware of sources of support outside school in the local community. What support is available in the local community, who it is aimed at and how to access it is outlined in Appendix C.

We will also display relevant sources of support in communal areas such as common rooms and toilets and will regularly highlight sources of support to pupils within relevant parts of the curriculum. Whenever we highlight sources of support, we will increase the chance of pupil help-seeking by ensuring pupils understand:

- What help is available
- Who it is aimed at
- How to access it
- Why to access it
- What is likely to happen next

## Supporting Peers

When a pupil is suffering from mental health issues, it can be a difficult time for their friends. Friends often want to support but do not know how. In the case of self-harm or eating disorders, it is possible that friends may learn unhealthy coping mechanisms from each other. In order to keep peers safe, we will consider on a case by case basis which friends may need support. Support will be provided either in one to one or group settings and will be guided by conversations with the pupil who is suffering and their parents with whom we will discuss:

- What it is helpful for friends to know and what they should not be told
- How friends can best support
- Things friends should avoid doing or saying which may inadvertently cause upset
- Warning signs that their friend may need help (e.g. signs of relapse)

Additionally, we will want to highlight with peers:

- That they can best support their friend by ensuring that an adult is aware of their difficulties
- Where and how they can access support for themselves
- Safe sources of further information about their friend's condition
- Healthy ways of coping with the difficult emotions they may be feeling

## Partnership with Parents

Parents are often very welcoming of support and information from the school about supporting their children's emotional and mental health. In order to support parents, we:

- Highlight sources of information and support about common mental health issues on our school website
- Ensure that all parents are aware of who to talk to, and how to go about this, if they have concerns about their own child or a friend of their child
- Make our mental health policy easily accessible to parents
- Share ideas about how parents can support positive mental health in their children through our regular information evenings
- Keep parents informed about the mental health topics their children are learning about in PSHE and share ideas for extending and exploring this learning at home

Where issues arise with individual pupils and it is deemed appropriate to inform parents, we need to be sensitive in our approach. Before disclosing to parents we should consider the following questions (on a case by case basis):

- Can the meeting happen face to face? This is preferable.
- Where should the meeting happen? At school, at their home or somewhere neutral?
- Who should be present? Consider parents, the pupil, other members of staff.
- What are the aims of the meeting?

It can be shocking and upsetting for parents to learn of their child's issues and many may respond with anger, fear or upset during the first conversation. We should accept this (within reason) and give the parent time to reflect.

We should always highlight further sources of information and give them leaflets to take away where possible as they will often find it hard to take much in whilst coming to terms with the news about their daughter. Sharing sources of further support aimed specifically at parents can also be helpful too, e.g. parent helplines and forums.

We should always provide clear means of contacting us with further questions and consider booking in a follow-up meeting or phone call right away as parents often have many questions as they process the information. Each meeting should finish with agreed next steps and always keep a brief record of the meeting on the child's confidential record.

## Staff Mental Health

The mental health of our staff is as important to the school as is that of our pupils. Nationally over the past few years the level of work-related stress, burnout and work absence amongst teachers has increased. Teacher wellbeing has significant implications not only for the individual teacher, but also their colleagues, pupils and the school more broadly. Research indicates that teacher morale directly correlates with pupil achievement.

A number of school initiatives support the wellbeing of our staff:

- Staff as well as pupils have access to the Positive Schools Programme: in fact, the programme targets staff as a priority. The programme aims to equip teachers with the knowledge and tools to manage periods of stress and pressure
- Mindfulness, yoga, wellbeing week
- Staff as well as pupils should feel that there are individuals they can talk to if they feel they might be experiencing mental health or emotional wellbeing issues. If they do not feel able to approach their line manager they should speak to one of the SLT, or the school's HR Business Partner at Trust Office
- All staff and immediate family members who live with them have access to the GDST's Employee Assistance Programme – details of which can be found on the Knowledge Hub

## Training

As a minimum, all staff will receive regular training about recognising and responding to mental health issues as part of their regular child protection training to enable them to keep pupils safe. Where the need to do so becomes evident, we host additional training sessions for all staff to promote learning or understanding about specific issues related to mental health.

Training opportunities for staff who require more in depth knowledge are provided through the GDST Learn programme. This typically includes role-based training for form tutors, Heads of Year, Pastoral Leads and DSLs, and topic/skills-based training such as social and emotional development at different ages, self-harm and counselling skills.

### Links to other policies

This policy operates in conjunction with:

- Safeguarding and Child Protection Policy
- GDST Inclusion Policy
- GDST Equal Opportunities Policy
- SEND Policy
- Anti-Bullying Policy
- PSHE Policy

### Monitoring, evaluation and review

The effectiveness of this policy and the school's positive mental health strategies will be continuously evaluated through monitoring of pastoral cases and referrals to the school councillor, and in collaboration with pupils via the pupil council.

This policy will be reviewed every 2 years as a minimum. It was last reviewed in 9/2023 and is next due for review in 9/2025.

Additionally, this policy will be reviewed and updated as appropriate on an ad hoc basis as the need arises. If you have a question or suggestion about improving this policy, this should be addressed to Mrs A Reed.

The policy will always be immediately updated to reflect personnel changes.



## Appendix A: Further information and sources of support about common mental health issues

Below, we have signposted information and guidance about the issues most commonly seen in school-aged children. The links will take you through to the most relevant page of the listed website. Some pages aimed primarily at parents are useful for school staff too.

Support on all these issues can be accessed via:

- [Young Minds](http://www.youngminds.org.uk) ([www.youngminds.org.uk](http://www.youngminds.org.uk)),
- [Mind](http://www.mind.org.uk) ([www.mind.org.uk](http://www.mind.org.uk))
- [Minded](http://www.minded.org.uk) ([www.minded.org.uk](http://www.minded.org.uk)) for e-learning opportunities
- [Anna Freud](https://www.annafreud.org/) (<https://www.annafreud.org/>)
- [Childline](https://www.childline.org.uk/) (<https://www.childline.org.uk/>) including the Childline app 'For Me' (<https://www.childline.org.uk/toolbox/for-me/>)
- [The Mix](https://www.themix.org.uk/) (<https://www.themix.org.uk/>) – aimed at under 25s
- [Hub of Hope](https://hubofhope.co.uk/) (<https://hubofhope.co.uk/>) – locates relevant local services on entering a location or postcode
- [Kooth](https://www.kooth.com/) (<https://www.kooth.com/>) – online mental wellbeing community

### Self-harm

Self-harm describes any behaviour where a young person causes harm to themselves in order to cope with thoughts, feelings or experiences they are not able to manage in any other way. It most frequently takes the form of cutting, burning or non-lethal overdoses in adolescents, while younger children and young people with special needs are more likely to pick or scratch at wounds, pull out their hair or bang or bruise themselves.

### Online support

[SelfHarm.co.uk](http://SelfHarm.co.uk): [www.selfharm.co.uk](http://www.selfharm.co.uk)

[National Self-Harm Network](http://National Self-Harm Network): [www.nshn.co.uk](http://www.nshn.co.uk)

### Books

Pooky Knightsmith (2015) *Self-Harm and Eating Disorders in Schools: A Guide to Whole School Support and Practical Strategies*. London: Jessica Kingsley Publishers

Keith Hawton and Karen Rodham (2006) *By Their Own Young Hand: Deliberate Self-harm and Suicidal Ideas in Adolescents*. London: Jessica Kingsley Publishers

Carol Fitzpatrick (2012) *A Short Introduction to Understanding and Supporting Children and Young People Who Self-Harm*. London: Jessica Kingsley Publishers

### Depression

Ups and downs are a normal part of life for all of us, but for someone who is suffering from depression these ups and downs may be more extreme. Feelings of failure, hopelessness, numbness or sadness may invade their day-to-day life over an extended period of weeks or months, and have a significant impact on their behaviour and ability and motivation to engage in day-to-day activities.

Online support

[Charlie Waller Memorial Trust: https://www.charliewaller.org/](https://www.charliewaller.org/)

[Depression Alliance: www.depressionalliance.org/information/what-depression](http://www.depressionalliance.org/information/what-depression)

Books

Christopher Dowrick and Susan Martin (2015) *Can I Tell you about Depression?: A guide for friends, family and professionals*. London: Jessica Kingsley Publishers

Anxiety, panic attacks and phobias

Anxiety can take many forms in children and young people, and it is something that each of us experiences at low levels as part of normal life. When thoughts of anxiety, fear or panic are repeatedly present over several weeks or months and/or they are beginning to impact on a young person's ability to access or enjoy day-to-day life, intervention is needed.

Online support

[Anxiety UK: www.anxietyuk.org.uk](http://www.anxietyuk.org.uk)

[No Panic: www.nopanic.org.uk](http://www.nopanic.org.uk)

Books

Lucy Willetts and Polly Waite (2014) *Can I Tell you about Anxiety?: A guide for friends, family and professionals*. London: Jessica Kingsley Publishers

Carol Fitzpatrick (2015) *A Short Introduction to Helping Young People Manage Anxiety*. London: Jessica Kingsley Publishers

Obsessions and compulsions

Obsessions describe intrusive thoughts or feelings that enter our minds which are disturbing or upsetting; compulsions are the behaviours we carry out in order to manage those thoughts or feelings. For example, a young person may be constantly worried that their house will burn down if they don't turn off all switches before leaving the house. They may respond to these thoughts by repeatedly checking switches, perhaps returning home several times to do so. Obsessive compulsive disorder (OCD) can take many forms – it is not just about cleaning and checking.

Online support

[OCD UK: www.ocduk.org/ocd](http://www.ocduk.org/ocd)

Books

Amita Jassi and Sarah Hull (2013) *Can I Tell you about OCD?: A guide for friends, family and professionals*. London: Jessica Kingsley Publishers

Susan Connors (2011) *The Tourette Syndrome & OCD Checklist: A practical reference for parents and teachers*. San Francisco: Jossey-Bass

### Suicidal feelings

Young people may experience complicated thoughts and feelings about wanting to end their own lives. Some young people never act on these feelings though they may openly discuss and explore them, while other young people die suddenly from suicide apparently out of the blue.

### Online support

Prevention of young suicide UK – PAPYRUS: [www.papyrus-uk.org](http://www.papyrus-uk.org)

### Books

Keith Hawton and Karen Rodham (2006) *By Their Own Young Hand: Deliberate Self-harm and Suicidal Ideas in Adolescents*. London: Jessica Kingsley Publishers

Terri A.Erbacher, Jonathan B. Singer and Scott Poland (2015) *Suicide in Schools: A Practitioner's Guide to Multi-level Prevention, Assessment, Intervention, and Postvention*. New York: Routledge

### Eating problems

Food, weight and shape may be used as a way of coping with, or communicating about, difficult thoughts, feelings and behaviours that a young person experiences day to day. Some young people develop eating disorders such as anorexia (where food intake is restricted), binge eating disorder and bulimia nervosa (a cycle of bingeing and purging). Other young people, particularly those of primary or preschool age, may develop problematic behaviours around food including refusing to eat in certain situations or with certain people. This can be a way of communicating messages the child does not have the words to convey.

### Online support

Beat – the eating disorders charity: <https://www.beateatingdisorders.org.uk/>

TalkED: <https://www.talk-ed.org.uk/>

### Books

Bryan Lask and Lucy Watson (2014) *Can I tell you about Eating Disorders?: A Guide for Friends, Family and Professionals*. London: Jessica Kingsley Publishers

Pooky Knightsmith (2015) *Self-Harm and Eating Disorders in Schools: A Guide to Whole School Support and Practical Strategies*. London: Jessica Kingsley Publishers

Pooky Knightsmith (2012) *Eating Disorders Pocketbook*. Teachers' Pocketbooks

## Appendix B: Guidance and advice documents

[Mental health and behaviour in schools](#) - departmental advice for school staff.  
Department for Education

[Counselling in schools: a blueprint for the future](#) - departmental advice for school staff and counsellors. Department for Education

PSHE Association Guidance: [Teaching about mental health and emotional wellbeing](#)  
Funded by the Department for Education

[Teaching about mental wellbeing](#) – materials for schools to train staff about teaching mental wellbeing. Department for Education

[Keeping children safe in education](#) - statutory guidance for schools and colleges.  
Department for Education

[Supporting pupils at school with medical conditions](#) - statutory guidance for governing bodies of maintained schools and proprietors of academies in England.  
Department for Education

[Healthy child programme from 5 to 19 years old](#) is a recommended framework of universal and progressive services for children and young people to promote optimal health and wellbeing. Department of Health

[Future in mind – promoting, protecting and improving our children and young people's mental health and wellbeing](#) - a report produced by the Children and Young People's Mental Health and Wellbeing Taskforce to examine how to improve mental health services for children and young people. Department of Health

[NICE guidance on social and emotional wellbeing in primary education](#)

[NICE guidance on social and emotional wellbeing in secondary education](#)

[What works in promoting social and emotional wellbeing and responding to mental health problems in schools?](#) Advice for schools and framework document written by Professor Katherine Weare. National Children's Bureau

[The link between pupil health and wellbeing and attainment](#) A briefing for head teachers, governors and staff in education settings Public Health England

[Promoting children and young people's emotional health and wellbeing](#) A whole school and college approach Public Health England

## Appendix C: Sources of support in the local community

Door 43 - drop-in service that offers practical and emotional help for young people aged 12+. They can listen, provide support and signpost to other services. They currently offer 8 sessions (via phone/ video) free of charge.

SAYiT - practical and emotional support for young people LGBT+. Groups and some one to one support available. [info@sayit.org.uk](mailto:info@sayit.org.uk)

IAPT - counselling services for 18+ which can be accessed by asking appointment with IAPT worker at GP service

Cruse - charity offering bereavement support for children, young people and adults. People aged 16+ can refer without parent knowledge.

CAMHS - NHS child mental health service, accessed through your GP (with parent's support).

The Apple Tree Centre- private counselling service providers specialising in working with children and young people. Parenting classes and family support also available.

Relate - source of private family counsellors. (01302347474)

BACP therapists - online directory of BACP registered therapists. (private)

Cornerstone - Sheffield counselling and therapy centre including therapist suitable for adults, young people and children. (private)

Urgent Help - Click here for the different places offering support when you need it.

Childline – 0800 1111 (24 hours) (Does not show on your bill). 1-2-1 chat messaging also available.

The Samaritans – 116123 (24 hours) (or email [jo@samaritans.org.uk](mailto:jo@samaritans.org.uk))

SHOUT - 24/7 crisis text message service. If you are struggling to cope and you need immediate help, text SHOUT and you will be talked through support strategies.

HOPElineUK: 0800 068 41 41 (until 10pm weekdays, weekend 2-5pm) or text 07786209697

Talk or connect with someone:

Themix.org.uk - Weekly counselling available through chat messenger or phone. Website has support resources around all issues facing young people.

Kooth.com– FREE online counselling support from trained counsellors  
7cups – anonymous emotional support. Talk (via chat messaging) with  
trained listener (13+)

ForMe – Childline App -1-2-1 chat through instant messaging (12+)  
MeeTwo - safe space to anonymously ask questions and gain support  
from peers and experts about your mental health.

Woebot—Robot 'friend' always available to listen and offer CBT strategies  
(12+)

Information and support pages online:

Youngminds.org.uk – resources and information about mental health

Annafreud.org - find ways of looking after yourself or how to help a friend  
who is struggling.

Stem4.org.uk – advice and guidance for young people around mental  
health

Selfharm.co.uk – information about self-harm for 11-19 year olds

Epicfriends.co.uk – site for young people when worried about a friend.

Papyrus-uk.org—information and practical advice for those thinking about  
suicide.

CalmHarm –app for those struggling with thoughts of self-harm. Practical  
exercises and advice.

StayAlive –app for those struggling with suicidal thoughts. Includes tool to  
create safety plan and helplines.

CAMHS resources - more websites, downloads and apps that will support  
your wellbeing. Have a look to see if one suits you.